

Have you signed up for Code Red/Code Red Weather Warning yet?



CodeRED and CodeRED Weather Warning are available to City of Melissa residents, businesses, and schools. REGISTER TODAY at <https://public.coderedweb.com/cne/en-US/82CF34D7AEEE>

CodeRED is an ultra-high-speed telephone communication service for emergency notifications which allows us to telephone all or targeted areas of the City in case of an emergency situation that requires immediate action (such as a boil-water notice, missing child, and evacuation notices). Additionally the City utilizes CodeRED for important non-emergency notifications such as service interruptions and the recent meter exchange project. CodeRED delivers a pre-recorded message describing the situations to a live person or an answering machine in the affected area possibly including instructions requiring action on the part of the recipient. **You must have a City of Melissa street address in order for the system to issue the proper notices.** Some have shared that addresses in newer phases of subdivisions may not be recognized. Should the system not accept your address you can use City Hall's address (3411 Barker Avenue) and then let us know so we can follow-up accordingly.



When signing up for CodeRED, you can also sign up for Weather Warning to receive calls when severe weather (tornado, flash flood, severe thunderstorm, and winter storm) warnings are issued by the National Weather Service for your address.

****Please note that the CodeRED Weather Warning System calls only when warnings are issued and only if your address is in the path of the storm and for those warnings you have elected to receive**** If you want to be notified of watches and warnings issued to the broader geographical area, **we recommend you consider purchasing a NOAA Weather Radio with S.A.M.E. technology (Specific Area Message Encoding)** which ensures you will receive Advisories, Watches, and Warnings that are intended for your specific area or those you choose to follow. Learn more at: <http://www.srh.noaa.gov/fwd/?n=radio>.

Both CodeRED and CodeRED Weather Warning notifications are available by phone, email, text and mobile app (weather warning is an additional add on for a fee). *For the most reliable severe weather warning delivery the City recommends you elect to receive the weather warnings via phone due to reported delays in receiving text messages as delivery time may vary by mobile service providers.*

If you have any questions about CodeRED or CodeRED Weather Warning or wish to be removed from City of Melissa CodeRED notifications, please contact Erin Mynatt at emynatt@cityofmelissa.com. You will need to provide the phone number(s) and/or email(s) that you wish to have removed.



If you wish to unsubscribe from the CodeRED Weather Warning feature, you must call CodeRED Customer Service at 800-566-9780, preferably from the telephone you want to unsubscribe from the service, and follow the automated prompts.