

CITIZEN SURVEY FAQS

The feedback we receive serves as a critical tool to help city leaders prioritize projects, shape future budgets, and make informed decisions that reflect the needs and desires of our residents.

WHY DOES THE CITY OF MELISSA CONDUCT CITIZEN SURVEYS?

We conduct these surveys to better understand the needs, opinions, and priorities of our residents. The feedback helps us make informed decisions, plan projects, and shape our annual budget to align with community expectations.

WHY DON'T SOME SURVEY QUESTIONS OFFER A "NONE OF THE ABOVE" OPTION?

In some cases, city leaders won't have the option to avoid making a decision. We design the survey questions to reflect real-world challenges where inaction isn't an option. Your input helps guide us toward the best course of action when decisions are necessary.

HOW WILL THE SURVEY RESULTS BE USED?

The feedback will guide decisions on future projects, budget priorities, and policy development. It also provides insight into areas where the City is doing well and where we can improve, helping us deliver better services and outcomes for the community.

THESE QUESTIONS SEEM LIKE THE CITY IS UP TO SOMETHING. IS THERE A HIDDEN AGENDA?

Not at all. There is no hidden motive or secret agenda behind the questions we ask. Sometimes the wording may seem direct or raise concerns, but that's only because we need clear, meaningful responses to make informed decisions. Please don't read too much into these questions—our goal is simply to learn more about the thoughts, preferences, and needs of the community based on likely scenarios the city will be faced with. This helps us better understand what matters most to you and allows us to shape projects, policies, and budgets accordingly. We want Melissa to continue being a great place to live, and your honest feedback is an essential part of making that happen.

WHAT HAPPENS AFTER THE SURVEY?

Once the survey is completed, the City carefully reviews the responses and analyzes key themes that emerge. These insights help us develop action plans to address areas where improvements are needed, and they guide us in focusing on what the community values most. We use this feedback to shape future projects, set budget priorities, and evaluate our services to ensure we meet the needs of our residents. In the coming months, we will share updates on our progress as we implement the results of the survey. Please continue to check our website and follow our social media channels for announcements and detailed updates on how the feedback is being used to shape Melissa's future. Your input aids us in ensuring we make thoughtful, meaningful decisions, and we look forward to keeping you informed every step of the way.

ARE THE SURVEY RESULTS ANONYMOUS?

Yes, all responses are completely anonymous. We want residents to provide honest feedback without concern about being identified. Your opinions help us improve and grow. While there is an option to provide your email if you're interested in volunteering or receiving updates on legislative filings, this is entirely optional.

