



MELISSA MINUTE

APRIL, 2008

Insurance Service Office (ISO) Rating Reviewed

Fire is the single largest cause of property loss in the United States. In the last decade, fire has caused direct losses of more than \$120 billion and countless billions more in related costs. More importantly, each year fire kills approximately 3,000 people, including 100 firefighters, and injures over 20,000 people.

The Insurance Services Office (ISO) collects information on City fire-protection efforts in communities throughout the United States. In each of those communities, ISO analyzes the relevant data in three major areas: the Fire Department operations, water system, and communications, and then assigns a Public Protection Classification (PPC) from 1 to 10. Class 1 represents exemplary public protection, and Class 10 indicates that the area's fire-suppression program doesn't meet ISO's minimum criteria. PPC ratings have a direct bearing on the cost of property insurance for every home and building in a community.

In late January, the City of Melissa was inspected by the ISO to determine the Public Protection Classification. Currently, Melissa is rated a 7 by ISO and the new rating will be released to the City in late summer or early fall 2008.

Burn Ban in Effect

Collin County is currently under a burn ban for all unincorporated areas of the county. Please refrain from any permitted outdoor burning of leaves, brush or limbs. Please call the Collin County Burn Line at 972-548-4799 if you have any questions.



Remember that if you live inside the city limits, burning of limbs and leaves is not allowed. Cooking and recreational fires are the only fires that are allowed in the city, and recreational fires cannot be ground fires. Please call the Melissa Volunteer Fire Department at 972-837-1268 with any questions.

City of Melissa Garbage Rates to Increase May 1st



On April 8, 2008 the City Council voted to approve a rate increase for Solid Waste (garbage) and Recycling Materials collection effective May 1, 2008. The increase is due to an increase in the Consumer Price Index, landfill costs, and a fuel adjustment presented by IESI, the contractor that currently provides collection services to the City of Melissa residents.

These factors together will increase the average resident's bill for a 95 gallon cart for garbage and a 65 gallon cart for recyclables, by \$0.72 per month or a total of \$8.61 on an annual basis. The new rates will be posted on the City's Web site after May 1st. Please do not hesitate to call City Hall at 972-838-2035 with any questions.

CITY COUNCIL

- David Dorman, Mayor*
- Dan Trott, Mayor Pro Tem, Place 5*
- Randy Kaiser, Place 1*
- Stan Mercer, Place 3*
- Bill Reynolds, Place 4*
- Sharon Weideman, Place 2*

MANAGEMENT TEAM

- Jason Little,*
City Administrator 972-838-2338
- Linda Bannister,*
City Secretary 972-838-2338
- Jan Clark,*
City Librarian 972-837-4540
- Gail Dansby,*
Finance Director 972-838-2338
- Dana Nixon, Development*
Services Coordinator 972-838-2036
- Duane Smith,*
Police Chief 972-838-2033
- David Wright,*
Fire Chief 972-837-1268

City Hall is located at:

**901 State Highway 121
Melissa, TX 75454-9501
Call (972) 838-2338
Fax (972) 837-2452
www.cityofmelissa.com**



**PLEASE NOTE THAT CITY HALL WILL BE CLOSED ON
MONDAY, MAY 26TH FOR THE MEMORIAL DAY HOLIDAY**

Don't Forget to Sign Up for CodeRED, Weather Warning



What if an emergency situation arose in Melissa and all or portions of the city were affected? How can people be notified? The City has implemented a new tool called CodeRED, an emergency notification system capable of placing up to 60,000 telephone calls per hour. A pre-recorded message will be delivered telling residents and businesses about the situation and what action needs to be taken, if any. When a situation arises in Melissa, City staff will turn to the Internet and the CodeRED mapping tools to designate a call area based on addresses. With the push of a few buttons, a pre-recorded message

describing the situation will be delivered to a live person or an answering machine in the affected area, possibly including instructions requiring action on the part of the recipient. CodeRED is a geographical based system where street addresses are needed to select the telephone numbers that will receive emergency notification calls. A calling database has been supplied by Emergency Communications Network with the best known phone numbers for the addresses in Melissa; however this calling list does not initially contain unlisted or cellular telephone numbers. Residents and businesses may add their numbers to the calling database by clicking on the CodeRED icon on the City of Melissa website (www.cityofmelissa.com) and following the instructions. **No one should automatically assume his or her telephone number is included.** All businesses should register, as well as all individuals who have unlisted phone numbers, those who have changed their phone number or address within the last year and those who use a cellular phone as their home phone. The system works with cellular phones but requires a Melissa street address. People who have recently moved to the City but kept the same listed or unlisted number will need to input their current address into the database. When entering information, please fill out all of the screens. The newest data entered will replace the old data. CodeRED will be used for emergencies or disasters that might call for action like evacuation, sheltering in place, or boiling contaminated water, but may also be used in situations that are non-emergency related. For more information about CodeRED, call the City at 972-838-2338.

Quick Facts

- CodeRED and Weather Warning are both mass notification tools.
- CodeRED will primarily be used to disseminate emergency information but may also be used to send general information to the community.
- Weather Warning is an **opt-in** service where subscribers will receive a message when the National Weather Service issues an alert that may impact Melissa.
- **BOTH SERVICES ARE FREE.**
- CodeRED will deliver a database for use by the City. Residents can enter their information to ensure the data listed for them is accurate. Resident entered information will take precedence over any other database.
- Opting in for the Weather Warning can be done while entering information for CodeRED.
- The City will initiate any call from CodeRED, but the National Weather Service will initiate any calls for those who opt in to Weather Warning.
- CodeRED can contact a designated area of the City or the entire City depending on the situation.

- If you have caller ID installed on your phone, the CodeRED call may display as an "unknown caller", however, the number will be **866-419-5000**. Please make a note of this and do not disregard calls from this number!
- The CodeRED system will record messages to voice-mail and answering machines.

Weather Warning

Weather Warning is an early warning system designed to deliver severe weather warnings to your telephone within seconds after being issued by the National Weather Service (NWS). Subscribers to Weather Warning service receive recorded message alerts anytime severe weather threatens their local area...24 hours a day, 365 days per year. **Weather Warning would initiate a call** for 3 types of severe weather: Tornado, Flash Flood, and Severe Thunderstorm warnings. The system is designed to call each subscriber once per hour (per event); even if duplicate warnings have been issued. **Weather Warning calls** are only delivered for severe weather **WARNINGS**. **Weather Warning calls** are not delivered for severe weather **WATCHES**.

