

City of Melissa
Water Conservation Plan Restrictions FAQs
Through October 31, 2017

How many days a week can I water under the Water Conservation Plan?

Landscape watering with sprinklers or irrigation systems at each service address is limited to **twice per week as needed**. Some exceptions are listed below. For now, consumers are urged to keep automatic sprinkler systems off and run on manual mode when necessary. Customers are also encouraged to visit www.watermyyard.org, which provides weekly updates regarding how much and when to water your lawn.

What are the hours that I can water my lawn?

Landscape and lawn irrigation is **prohibited during the hours of 10 AM to 6 PM**. In addition, watering during any form of precipitation is also prohibited.

Can I use my hand-held hose or soaker hose?

Additional watering of landscape may be provided by hand-held hose with shutoff nozzle, use of dedicated irrigation drip zones, and/or soaker hoses provided that no runoff occurs.

Can I wash my car?

Yes – however, washing or rinsing of vehicles by hose except with a hose end cutoff nozzle is prohibited under the Water Conservation Plan.

Can I wash my siding, windows, sidewalk, brick, etc?

Yes – however, using an irrigation system to water impervious surfaces such as paved areas, buildings, etc. is prohibited.

Can I refill my swimming pool or hot tub?

Existing swimming pools and hot tubs may be drained and refilled, as needed.

Is there an exemption for new lawns, shrubs, etc?

An exemption is provided for landscape associated with **new construction** that may be watered as necessary for 30 days from the date of the certificate of occupancy, temporary certificate of occupancy, or certificate of completion. Note that this is not 30 days from the time of move-in. However, landscape and lawn irrigation is still prohibited during the hours of 10 AM to 6 PM.

How do I report violations of Water Conservation Plan Restrictions?

To report violations of these restrictions or other city ordinances, please contact Code Compliance at (972) 837-1089 or email: code@cityofmelissa.com. You can also complete the Code Violation Intake Form online by clicking “Report a Code Violation” on the City’s homepage www.cityofmelissa.com.

My specific question regarding the Water Conservation Plan wasn’t addressed; who can I talk to about it?

You can direct your additional questions to Tyler Brewer, Administrative Services Manager at (972) 838-1087 or you may email him at tbrewer@cityofmelissa.com. Additionally, the **Water Conservation Plan and the Water Resource and Emergency Management Plans** as adopted by the City Council are available online at: http://www.cityofmelissa.com/departments/utility_billing/water_conservation_measures.html

For additional information on how you can help conserve water and save money on your water bill, please visit the City of Melissa’s Water Conservation Webpage at www.cityofmelissa.com where you will find a number of helpful links and resources.

The City of Melissa reserves the right to modify and update this form at any time depending on changing watering restrictions.